

**Low Income Home Energy Assistance Program (LIHEAP)
FY 2011-2012 Fact Sheet
Administered by the Department for Community Based Services
Services Provided by Community Action Agencies**

PURPOSE: To assist low-income households with home heating cost through two (2) components:
1. Subsidy - provides assistance to all eligible households.
2. Crisis - provides assistance to eligible households experiencing a home heating crisis.

OPERATION: Community Action Kentucky, Inc. will contract with twenty-three community action agencies to operate both components in all 120 counties.

ELIGIBILITY: 1) Household income must be at or below the following, relative to household size:

<u>Household Size</u>	<u>Gross Monthly Income</u>	<u>Household Size</u>	<u>Gross Monthly Income</u>
1	\$ 1,180	5	\$ 2,836
2	\$ 1,594	6	\$ 3,249
3	\$ 2,008	7	\$ 3,663
4	\$ 2,422	8	\$ 4,077

Add \$414 for each additional family member

- 2) Must be responsible for home heating costs or pay heating costs as an undesignated portion of rent.
3) Must not have in excess of \$2,000 in liquid resources, or \$3,000 if at least one person in the household is age 60 or older: &/or disabled except for households where a member has a catastrophic illness, the amount may be \$4,000 when the resources are being accessed for medical and living expenses. In addition to the above eligibility requirements, crisis applicant must be within 4 days of running out of fuel if wood, coal, propane, fuel oil or kerosene is the heat source or a disconnect/past due notice has been received from the vender (example: past due notice, termination notice, final notice).

APPLICATION PERIOD: **Subsidy:** Applications must be made during the period November 7 through December 16, 2011. Applications will be taken in alphabetic order based on the first letter of the head of household's last name using the following schedule:

November 7	A	November 21	H	December 5	N, O, P
November 8	Staff Day	November 22	H	December 6	Q, R
November 9	B	November 23	Staff Day	December 7	S
November 10	B	November 24	Closed	December 8	S
November 11	Closed	November 25	Closed	December 9	Closed
November 14	C	November 28	I, J	December 12	T
November 15	C	November 29	K, L	December 13	U, V, W
November 16	D, E	November 30	M	December 14	X, Y, Z
November 17	F, G	December 1	M	December 15	Open
November 18	Closed	December 2	Closed	December 16	Open

Crisis: Applications can be made from January 4, 2012 through March 31, 2012 or until available funds have been expended. Applicants who are unable to apply for themselves must contact the local community action to make other arrangements. If the designated representative is not the head of household or spouse, the representative must have a signed statement giving authorization to apply for the household. Individuals without a designated representative should contact the local community action agency which may be able to assist them in finding one. Only one person from each household should apply.

APPLICATION PROCESS: Applications for both components will be taken at local community action agency offices or designated sites in each county, listed on the back of this fact sheet. **Applicants must bring the following:**

- Your most recent heating bill or verification from your landlord that the heating expenses are included in your rent.
- Proof of Social Security Number or Permanent Residence card (Green Card) for each member of the household.
- Proof of all household's (all members) income from the preceding month.

In addition, in the Crisis component, applicants requesting assistance for natural gas or electric must bring a disconnect/past due notice (example: past due notice, termination notice, final notice). Households at or above 75% of poverty level must pay a portion or co-payment of the minimum necessary to alleviate the crisis. Applicants whose rent includes heat must bring an eviction notice from the landlord.

BENEFITS PROVIDED: **Subsidy:** The benefit amount that a household receives will be based on its level of poverty and the type of fuel used for heating. Those households with the lowest incomes that use the fuel with the highest heating season costs will receive the highest benefit. All eligible households will receive a benefit. Benefits will be in the form of vouchers made payable to the household's primary or secondary heating fuel vendor.

Crisis: Benefits are limited to the amount necessary to relieve the crisis with the maximum amount not to exceed the community action agency's local cost for a deliverable supply of the household's primary heating fuel or \$250 (or \$400 based on availability of funding) for gas or electric. Benefits may take the form of fuel deliveries, service reconnection, blankets or sleeping bags, loan of space heaters and emergency shelter. Crisis relief will be provided within 48 hours or 18 hours if an emergency.

CLIENT REFERRAL: Clients requesting additional information regarding either component of the FY 2011-2012 LIHEAP program should be referred to their local community action agency or Community Action Kentucky (CAK), toll-free number 1-800-456-3452 (TTY available for the hearing impaired).

APPLICANT RIGHTS: Each applicant will be informed of their rights should they be denied assistance. Any applicant who wishes to appeal the case should be informed by local community action agency staff of the procedures for filing a complaint. Should the applicant not be satisfied with the local decision, they may further appeal to the Cabinet for Health and Family Services.

RULES: Do **NOT** give false information or hide information to receive LIHEAP benefits. Use LIHEAP benefits only for your household. If you **BREAK** these rules, you may be stopped from receiving LIHEAP benefits and you may be prosecuted for fraud.

FRAUD: Report any information about fraud or misuse of LIHEAP benefits by calling the Fraud Hotline at 1-800-372-2970.

ADAIR, Columbia
1115 Jamestown Street
270-384-2147

ALLEN, Scottsville
25 J.L. Turner & Son Place
270-237-4149

ANDERSON, Lawrenceburg
117 1/2 Hill Top Drive
502-839-7102

BALLARD, Wickliffe
1136 Barlow Road
270-335-5201

BARREN, Glasgow
411 Happy Valley Road
270-651-8171

BATH, Owingsville
108 Gudgey Avenue
606-674-2502

BELL, Pineville
129 Pine Street
606-337-3044

BOONE, Florence
7938 Tanner's Gate
859-586-9250

BOURBON, Paris
1414 South Main Street
859-987-5277

BOURBON, Millersburg
1113 Main Street
859-484-3860

BOYD, Ashland
1844 Carter Avenue
606-324-8617

BOYLE, Danville
225 West Walnut Street
859-236-2955

BRACKEN, Brooksville
110 Grandview Drive
606-735-2948

BREATHITT, Jackson
1137 Main Street, Suite 103
606-666-5902

BRECKINRIDGE,
Hardinsburg
108 South Third Street
270-756-6813

BULLITT, Shepherdsville
214 Frank E. Simon Avenue
502-543-4077

BUTLER, Morgantown
109 Ashley Plaza Circle
270-526-3735

CALDWELL, Princeton
116 E. Main Street
270-365-5097

CALLOWAY, Murray
607 Poplar Street
Suite C
270-753-0908

CAMPBELL, Newport
437 West 9th Street
859-431-4177

CARLISLE, Bardwell
300 Front Street
270-628-3941

CARROLL, Carrollton
1302 Highland Avenue
502-732-5253

CARTER, Olive Hill
539 Hitchins Avenue
606-286-4443

CARTER, Grayson
1103 A Street, Hwy. 7
606-474-8118

CASEY, Liberty
85 Beldon Avenue
606-787-9209

CHRISTIAN, Hopkinsville
1100 South Liberty Street
270-885-4959 or 886-6341

CLARK, Winchester
32 Meadow Lane
859-744-3235

CLAY, Manchester
1535 Shamrock Road
606-598-5127

CLINTON, Albany
Spring Street
270-387-5880

CRITTENDEN, Marion
402 North Walker Street
270-965-4763

CUMBERLAND, Burkesville
County Courthouse
270-864-4386

DAVISS, Owensboro
1800 West 4th Street
270-686-1662

EDMONSON, Brownsville
108 North Main Street
270-597-3912

ELLIOTT, Sandy Hook
103 Gee Street
606-738-6577

ESTILL, Irvine
209 River Drive
606-723-4492

FAYETTE, Lexington
913 Georgetown Street
859-244-2215

1169 Winburn Drive
859-294-5249

1902 Cambridge Drive
859-246-1192

3439 Buckhorn Drive
Suite 100
859-273-6395

522 Patterson Street
859-255-1047

520 Toner Street
859-554-4350

FLEMING, Flemingsburg
203 High Street
606-845-0081

FLOYD, Allen
60 Court Street
606-874-3595

FRANKLIN, Frankfort
73 C. Michael Davenport Blvd.
Suite 1
502-695-5615

FULTON, Fulton
201 North Highland Drive
270-472-0002

GALLATIN, Warsaw
432 West Main Street
859-567-4660

GARRARD, Lancaster
61 Public Square
859-792-3422

GRANT, Williamstown
134 North Main Street
859-824-4768

GRAVES, Mayfield
222 West Water Street
270-247-4046

GRAYSON, Leitchfield
125 E. Market St., Suite 30 B
270-259-3500

GREEN, Greensburg
County Courthouse
270-932-7324

GREENUP, Greenup
811 Seaton Avenue, Suite A
606-473-9873

HANCOCK, Hawesville
225 Main Cross Street
270-927-6500

HARDIN, Elizabethtown
1111 North Dixie, Suite 5
270-769-1927

HARLAN, Harlan
319 Camden Street
606-573-5335

HARRISON, Cynthiana
216 Old Lair Road
859-234-2121

HART, Munfordville
509 A.A. Whitman Lane
270-524-0224

HENDERSON, Henderson
324 1st Street
270-826-6071

HENRY, New Castle
125 Park Road
502-845-7808

HICKMAN, Clinton
111 Clay Street
270-653-4494

HOPKINS, Madisonville
130 Branch Street
270-821-8114

JACKSON, McKee
649 KY HWY 290
606-364-4484

JEFFERSON, Louisville

Central Office
810 Barret Avenue
502-574-1157

East Office
4810 Exeter Avenue
502-574-1270

South Office
7219 Dixie Hwy.
502-574-1272

JESSAMINE, Nicholasville
213 S. Main St., Suite 103
859-885-3512

JOHNSON, Paintsville
Johnson Co. Court House,
3rd Floor, Room 333
606-789-6515

KENTON, Covington
315 E. 15th Street
859-291-8607

KNOTT, Hindman
125 West Main Street
606-785-3322

KNOX, Barbourville
5448 North US 25E
606-546-3152

LARUE, Hodgenville
120 Greensburg Road
270-358-3937

LAUREL, London
Dog Patch Trading Post
I-75 & Hwy. 80
606-864-9121

LAWRENCE, Louisa
180 Bulldog Lane
606-638-4067

LEE, Beattyville
1970 Old HWY 11
606-464-2259

LESLIE, Hyden
121 Maple Street
606-672-2155

LETCHER, Whitesburg
2 Main Street
606-633-4458

LEWIS, Vanceburg
210 Front Street
606-796-3893

LINCOLN, Stanford
201 East Main Street
606-365-2312

LIVINGSTON, Smithland
502 Redd Street
270-928-2827

LOGAN, Russellville
235 E. 4th Street
270-726-2459

LYON, Eddyville
Courthouse
270-388-7812

MCCRACKEN, Paducah
709 South 22nd St., Apt. 9
270-444-7380

MCCREARY, Whitley City
431 N HWY 27
606-376-2593

MCLEAN, Calhoun
170 2nd Street
270-273-3355

MADISON, Richmond
123 Pine Street
859-623-6514

MAGOFFIN, Salyersville
131 South Church Street
606-349-2217

MARION, Lebanon
334 Hood Ave.
270-692-6411

MARSHALL, Benton
1107 Poplar Street
270-527-9766

MARTIN, Inez
387 East Main St., Suite 203
606-298-3217

MASON, Maysville
1679 Forest Avenue
606-564-8389

MEADE, Brandenburg
496 East Broadway
270-422-2545

MENIFEE, Frenchburg
28B Bible Camp Lane
606-768-2369

MERCER, Harrodsburg
111 Short Street
859-734-9549

METCALFE, Edmonton
1303 West Stockton Street
270-432-4006

MONROE, Tompkinsville
200 North Main Street
270-487-5436

MONTGOMERY,
Mt. Sterling
1876 Owingsville Road
859-498-5345

MORGAN, West Liberty
151 University Drive
606-743-3133

MUHLBERG, Greenville
30 Big John Plaza
270-338-5080

NELSON, Bardstown
864 W. Stephen Foster
502-348-9596

NICHOLAS, Carlisle
149 Scrubgrass Road
859-289-7172

OHIO, Hartford
130 E. Washington Street
Suite 101
270-298-4481

OLDHAM, Buckner
1015 Dispatchers Way
502-222-1349

OWEN, Owenton
109 South Madison
502-484-2116

OWSLEY, Booneville
County Courthouse,
Room 104, Main Street
606-593-5103

PENDLETON, Falmouth
311 Park Street
859-654-4054

PERRY, Hazard
412 Roy Campbell Drive
606-439-1362

PIKE, Pikeville
478 Town Mt. Road
606-432-2775

POWELL, Clay City
70 7th Street
606-663-2659

PULASKI, Somerset
410 East Mt. Vernon
606-679-6203

ROBERTSON, Mt. Olivet
115 McDowell Street
606-724-5513

ROCKCASTLE, Mt. Vernon
716 Main Street
606-256-5315

ROWAN, Morehead
136 Lee Avenue Suite E
606-774-7735

RUSSELL, Jamestown
County Courthouse
270-343-4565

SCOTT, Georgetown
139 Scroggins Park Drive
502-863-9403

SHELBY, Shelbyville
1145 Washington St.
502-633-6371

SIMPSON, Franklin
727 North Main Street
Suite 2
270-586-3238

SPENCER, Taylorsville
44 Creekside Drive
502-477-8296

TAYLOR, Campbellsville
110B N Jackson Street
270-465-6554

TODD, Elkton
Courthouse Washington St.
270-265-5422

TRIGG, Cadiz
65 A Main Street
270-522-3265

TRIMBLE, Bedford
3240 North Hwy. 421
502-255-7514

UNION, Morganfield
227 Richards Lane
270-389-3742

WARREN, Bowling Green
171 Center Street
270-782-4437

WASHINGTON, Springfield
114 South Doctor Street
859-336-7766

WAYNE, Monticello
120 W. Columbia Avenue
606-348-8481

WEBSTER, Dixon
64 North College Street
270-639-5635

WHITLEY, Williamsburg
799 N. U.S. Hwy. 25W
606-549-3933

WOLFE, Campton
County Courthouse 2nd Fl. 10
Court Street
606-668-3549

WOODFORD, Versailles
285 Beasley Road
859-873-8182